

## Vulindlela Academy

### POST-COURSE EVALUATION

Please spare us a few minutes and complete this Post-Course evaluation. We value your opinions and comments on the course and will use the following information to improve our services.

<b>Participant Name:</b>	
<b>Organization:</b>	
<b>Phone No.</b>	
<b>E- Mail:</b>	
<b>Dates:</b>	

1 OVERVIEW (Day 1)								
1.1	Overall, how would you rate the modules presented on this day?	Very poor	1	2	3	4	5	Excellent
1.2	On module by module basis how would you rate the quality and usefulness of following modules?							
➤	Keynote address	Very poor	1	2	3	4	5	Excellent
➤	Policy dimensions	Very poor	1	2	3	4	5	Excellent
➤	Township markets	Very poor	1	2	3	4	5	Excellent
1.3	How would you rate the relevance of the case study township?	Not Relevant	1	2	3	4	5	Relevant
2 INTERVENING AT THE LEVEL OF PHYSICAL INFRASTRUCTURE OF THE TOWNSHIP THROUGH PUBLIC SECTOR-LED INVESTMENT (Day 2)								
2.1	Overall, how would you rate the modules presented on this day?	Very poor	1	2	3	4	5	Excellent
2.2	On module by module basis how would you rate the quality and usefulness of following modules?							
➤	Theoretical and Policy Context (Regional)	Very poor	1	2	3	4	5	Excellent
➤	Theoretical and policy content: Settlement making and township development	Very poor	1	2	3	4	5	Excellent
➤	Economic dimension to spatial investment with an eye on long-term costs/impacts	Very poor	1	2	3	4	5	Excellent
➤	Review of current NDPG project physical intervention ideas	Very poor	1	2	3	4	5	Excellent
2.3	How would you rate the relevance of the group work exercise on this day?	Not Relevant	1	2	3	4	5	Relevant
2.4	How would you rate the quality of the facilitation provided during the group exercise?	Very poor	1	2	3	4	5	Excellent
2.5	How relevant was the focus of the day to your current job content?	Not Relevant	1	2	3	4	5	Relevant

<b>3 ACTIVATING MARKETS WITHIN THE TOWNSHIPS (Day 3)</b>								
3.1	Overall, how would you rate the modules presented on this day?	Very poor	1	2	3	4	5	Excellent
3.2	On module by module basis how would you rate the quality and usefulness of following modules?							
➤	Labour market issues	Very poor	1	2	3	4	5	Excellent
➤	Land and residential property markets	Very poor	1	2	3	4	5	Excellent
➤	Informal land market dynamics	Very poor	1	2	3	4	5	Excellent
➤	Retail and service sector markets	Very poor	1	2	3	4	5	Excellent
➤	Financial markets	Very poor	1	2	3	4	5	Excellent
➤	SMEs	Very poor	1	2	3	4	5	Excellent
3.3	How would you rate the relevance of the group work exercise on this day?	Not Relevant	1	2	3	4	5	Relevant
3.4	How would you rate the quality of the facilitation provided during the group exercise?	Very poor	1	2	3	4	5	Excellent
3.5	How relevant was the focus of the day to your current job content?	Not Relevant	1	2	3	4	5	Relevant
<b>4 URBAN MANAGEMENT INTERVENTIONS (Day 4)</b>								
4.1	Overall, how would you rate the modules presented on this day?	Very poor	1	2	3	4	5	Excellent
4.2	On module by module basis how would you rate the quality and usefulness of following modules?							
➤	Overview: Conceptualisation of Urban Management Challenge	Very poor	1	2	3	4	5	Excellent
➤	Case Study 1 (waste management partnership)	Very poor	1	2	3	4	5	Excellent
➤	Case Study 2 (crime partnership intervention)	Very poor	1	2	3	4	5	Excellent
➤	Case Study 3 (public transport interchange management)	Very poor	1	2	3	4	5	Excellent
➤	Case Study 4 (informal trade management)	Very poor	1	2	3	4	5	Excellent
4.3	How would you rate the relevance of the group work exercise on this day?	Not Relevant	1	2	3	4	5	Relevant
4.4	How would you rate the quality of the facilitation provided during the group exercise?	Very poor	1	2	3	4	5	Excellent
4.5	How relevant was the focus of the day to your current job content?	Not Relevant	1	2	3	4	5	Relevant
<b>5 ORGANISATIONAL ISSUES (Day 5)</b>								
5.1	Overall, how would you rate the modules presented on this day?	Very poor	1	2	3	4	5	Excellent
5.2	On module by module basis how would you rate the quality and usefulness of following modules?							
➤	Key organisational conditions	Very poor	1	2	3	4	5	Excellent
➤	Panel on common organisational problems	Very poor	1	2	3	4	5	Excellent
5.4	How would you rate the quality of the facilitation provided during the group exercise?	Very poor	1	2	3	4	5	Excellent
5.5	How applicable do you think the lessons learned in the group exercise will prove to be 'on the job?'	Not applicable	1	2	3	4	5	Very applicable

5.6	How relevant was the focus of the day to your current job content?	Not Relevant	1	2	3	4	5	Relevant
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OVERALL ASSESSMENT								
6.	Overall, how would you rate this course?	Very poor	1	2	3	4	5	Excellent
7.	To what extent were your objectives achieved?	Not at all	1	2	3	4	5	Fully
8.	How applicable do you think this course will prove to be 'on the job?'	Not applicable	1	2	3	4	5	Very applicable
9.	How much new information did you gain from the course?	Very little	1	2	3	4	5	A great deal
10	Would you recommend this course?	Not at all	1	2	3	4	5	Highly
11	What do you think about the balance between lecturing and practical work?	Too much lecturing	1	2	3	4	5	Too much practice
12	What do you think about the level of the programme?	Too basic	1	2	3	4	5	Too Advanced

13 Looking at the contents of all 5 days, what do you think the strengths of the course are? *Please be specific.*

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14 Looking at the contents of all 5 days, what do you think the weaknesses of the course are? *Please be specific.*

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15 How do you think the course can be improved content-wise?

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## VENUE

16 Please give an overall impression of the venue.

➤	Overall impression of the venue	Unsatisfactory	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	Excellent
➤	Location and access to the venue	Inconvenient	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	Convenient
➤	Was there adequate and secure parking?	Poor	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	Excellent
➤	Describe the lighting in the venue	Too Dark	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	Too Light
➤	What did you think of the seating?	Uncomfortable	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	Comfortable

## CATERING

17 Please give an overall impression of the catering service.

➤	Overall impression of the catering	Unsatisfactory	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	Excellent
➤	What did you think of the quality of the food?	Poor	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	Excellent
➤	What did you think of the service during meal and tea times?	Poor	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	Excellent

18 Any additional comments:

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**Thank you**

# POST-COURSE EVALUATION

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Additional questions:

<b>Participant Name:</b>	
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19 Recommend any topics that the TTRI could address at future short sessions:

1.

2.

3.

20 Recommend any interesting case studies dealing with any aspect of township regeneration that indicate success and/or failure that may help other practitioners learn:

	Township name	Contact person	Aspect of township regeneration being dealt with	Short description of success or failure
1				
2				
3				